

## **Device Configuration**

For USA residents:

Prior to configuring your device, you must create a gmail email account and email your name, new gmail email address and password to [dialmate@woodtel.com](mailto:dialmate@woodtel.com) .

For Non-USA residents, email the following to [dialmate@woodtel.com](mailto:dialmate@woodtel.com):

First Name

Last Name

User Name

Password

Birthday (Month, Day, Year)

Your Current Email Address

Your Telephone Number (Country Code, City Code, Number)

### **3CX iPhone, iPad Configuration**

Secure a wifi connection and go to the Apple App Store and tap Search.

Enter: 3cx

Tap: Search

Tap: 3cxphone-voip (it's free)

Enter Apple ID password

Tap: 3cx icon

Tap: Create profile

Account will appear

Fill out the following:

Name: (your full name)

Display Name: (first name or nickname)

User: [Obtain from Woodtel, Inc. by email ([dialmate@woodtel.com](mailto:dialmate@woodtel.com))]

ID: [Obtain from Woodtel, Inc. by email ([dialmate@woodtel.com](mailto:dialmate@woodtel.com))]

Password: [Obtain from Woodtel, Inc. by email ([dialmate@woodtel.com](mailto:dialmate@woodtel.com))]

On Server Settings,

Tap: Use As

Tap: SIP Account

Go back to settings and fill out only the following (leave other parameters blank or leave whatever data there is):

External PBX IP: sip.woodtel.com

Stun Server: (erase any stun entry and leave it blank)

Proxy: sip.woodtel.com

Stop

Tap: Done (see above)

Go back to settings

Tap the dialpad below

If you see your name on the upper right hand and middle left says "On Hook", your device is already registered.

**To call the USA and Canada, always dial 1-(xxx)-xxx-number.**

## **Zoiper iPhone, iPad Configuration**

Tap: App Store  
Search: zoiper  
Tap: zoiper soft phone  
Load and install (it is free)  
Tap zoiper icon  
Tap: Settings  
Tap: Accounts  
Tap + on top right hand corner  
Create Accounts  
Tap: SIP Account  
Fill out:  
Account name (your full name)  
Domain: sip.woodtel.com  
User Name: [Obtain from Woodtel, Inc. by email ([dialmate@woodtel.com](mailto:dialmate@woodtel.com))]  
Password: [Obtain from Woodtel, Inc. by email ([dialmate@woodtel.com](mailto:dialmate@woodtel.com))]  
Caller ID: [Obtain from WoodTel, Inc. by email ([dialmate@woodtel.com](mailto:dialmate@woodtel.com))]  
Advanced Settings  
Auth Username: (Obtain from WoodTel, Inc.)  
Use Outbound Proxy: On  
Tap Register above  
Go back to Settings  
Tap Dialpad bottom left corner  
If below your name says “Ready”, your device is already registered.  
To call the USA and Canada, always dial 1-xxx-xxx-number.

## **3CX, Android Configuration**

Secure a wifi connection and go to the Google Play Store and tap Search.  
Enter: 3CX  
Tap: Search  
Tap: 3CXPhone – voip / SIP phone  
Tap: Install  
Tap: Accept & download  
Tap: 3CXPhone icon  
Tap: Create profile  
Account will appear  
Fill out the following:  
Name: (your full name)  
Display Name: (first name or nickname)  
User: (Obtain from Woodtel,Inc., email [dialmate@woodtel.com](mailto:dialmate@woodtel.com))  
ID: (Obtain from Woodtel,Inc., email [dialmate@woodtel.com](mailto:dialmate@woodtel.com))  
Password: (Obtain from Woodtel, Inc., email [dialmate@woodtel.com](mailto:dialmate@woodtel.com))  
on Server Settings,  
Tap: I am Out of Office  
External PBX IP: sip.woodtel.com

PBX port: 5060

Stun Server: (erase any stun entry and leave it blank)

Stop

Tap: Save

If you see “**Your Name**” on the upper right hand and middle left says “**On Hook**”, your device is already registered.

**To call the USA and Canada, always dial 1 (xxx)-xxx-number.**

## **Zoiper, Android Configuration**

Secure a wifi connection and go to the Google Play Store and tap Search.

Tap: Google Play Store

Search: zoiper

Tap: Zoiper IAX SIP VOIP Softphone

Tap: Install

Tap: Accept & download

Tap: Zoiper icon

Tap: Config then Accounts

Tap: + on top left hand corner

Tap: SIP

Fill out:

Account name: (your full name)

Host: sip.woodtel.com:5060

User Name: (Obtain from Woodtel, Inc., email [dialmate@woodtel.com](mailto:dialmate@woodtel.com))

Password: (Obtain from Woodtel, Inc., email [dialmate@woodtel.com](mailto:dialmate@woodtel.com))

Caller ID: (Obtain from WoodTel, Inc., email [dialmate@woodtel.com](mailto:dialmate@woodtel.com))

Tap: Save

If below your name says “**Ready**”, your device is already registered.

**To call the USA and Canada, always dial 1 (xxx)-xxx-number.**